

United States Web Sites and Ombudsman Contacts

The duties of the ombudsman act as advocates for residents in long-term care facilities across the state (nursing homes, residential homes for the aged, assisted care living facilities, qualified mental health group homes)¹. The Ombudsman works to improve the quality of life for residents, is concerned with protecting the rights of elderly persons, is a problem solver and mediator.

State Web Sites and Ombudsman Contacts²:

Alabama

<http://www.alabama.gov>
Commission on Aging
PO Box 301851
770 Washington Avenue, Ste 470
Montgomery AL 36104
334-242-5743
Marie Tomlin

State LTC Ombudsman
P.O.B. 1437
Slot S530
Little Rock AR 72201-1437
501-682-8952
Alice Ahart
alice.ahart@mail.state.ar.us

Alaska

<http://www.alaska.com>
Division of Senior Services
Office of the State Ombudsmen
550 West 7th Avenue Suite 1830
Juneau AK 99501
907-334-4480
Ron Cowan

California

<http://www.dre.ca.gov>
Interim State LTC Ombudsman, CA Dept of
Aging
1600 K Street
Sacramento CA 95814
916-322-5290
Joseph Rodriques

Arizona

<http://www.governor.state.az.us>
Aging and Adult Administration
State LTC Ombudsman
1789 West Jefferson 2SW 950A
Phoenix AZ 85007
602-542-6454
Bob Nixon

Colorado

<http://www.colorado.gov/>
State LTC Ombudsman
The Legal Center
455 Sherman Street
Suite 130
Denver CO 80203
800-288-1376
Pat Tunnell

Arkansas

<http://www.arkansas.com>
Division of Aging and Adult Services

Connecticut

<http://www.ct.gov/>
State LTC Ombudsman Office
CT Department of Social Services

¹ Commission on Aging and Disability, Nashville, TN -
<http://www.state.tn.us/comaging/ombudsman.html>

² <http://www.memberofthefamily.net/ombudsmen.htm>

25 Sigourney Street, 10th Floor
Hartford CT 06106-5033
860-424-5200
Teresa Cusano

Delaware

<http://www.delaware.gov/>
Division of Services for Aging and Adults
State LTC Ombudsman
1901 N. Dupont Hwy. Main Administration
Bldg Annex
New Castle DE 19720
302-577-4791
Tim Hoyle

District of Columbia

<http://www.dc.gov/>
Legal Counsel for the Elderly
601 E Street NW
Suite A4-315
Washington DC 20049
202-434-2140
Jerry Kasunic

Florida

<http://www.myflorida.com/>
Florida State LTC Ombudsman Council
600 South Calhoun Street
Suite 270
Tallahassee FL 32301
888-831-0404
Martie Daemy

Georgia

<http://www.georgia.gov>
Office of the State LTCO
#2 Peachtree Street NW 9th Floor
Atlanta GA 30303-3142
888-454-5826
Becky Kurtz

Hawaii

<http://www.hawaii.gov/>
Executive Office on Aging
No.1 Capitol District
250 S. Hotel Street Ste 406
Honolulu HI 96813-2831
808-586-0100

John G. McDermott
jgmcderm@health.state.hi.us

Idaho

<http://www.accessidaho.org/>
Commission on Aging
3380 Americana Terrace Ste 120
PO Box 83720
Boise ID 83720-0007
208-334-2220
Cathy Hart

Illinois

<http://www.illinois.gov/>
Department on Aging
421 E. Capitol Avenue Suite 100
Springfield IL 62701-1789
217-785-3143
Beverly Rowley

Indiana

<http://www.state.in.us/>
Indiana Division Disabilities/Rehab Services
402 W. Washington Street, Room W 454
PO Box 7083
Indianapolis IN 46207-7083
800-545-7763
Arlene Franklin

Iowa

<http://www.state.ia.us>
Department of Elder Affairs
Clemens Bldg, 3rd Floor
200 Tenth Street
Des Moines IA 50309-3609
515-242-3327
Debi Meyers

Kansas

<http://www.accesskansas.org/>
Kansas Office of the State LTC
Ombudsman
610 SW 10th Street
2nd Floor
Topeka KS 66612-1616
785-296-3017
Matthew Hickam

Kentucky
<http://kentucky.gov>
Office of Aging Services
5C-D
275 E. Main Street
Frankfort KY 40621
502-564-6930
John Sammons

Louisiana
<http://www.louisiana.gov/elderlyaffairs/>
Office of Elderly Affairs
State LTC Ombudsman
PO Box 80374
412 N. 4th Street, 3rd Floor
Baton Rouge LA 70898-0374
225-342-7100
Linda Sadden

Maine
<http://www.state.me.us>
Maine LTC Ombudsman Program
1 Weston Court
P.O. Box 128
Augusta ME 04332
207-621-1079
Brenda Gallant

Maryland
<http://www.maryland.gov>
Department of Aging
State Office Building Room 1007
301 S. Preston Street
Baltimore MD 21201
410-767-1100
Patricia Bayliss

Massachusetts
<http://www.mass.gov/portal/index.jsp>
Executive Office of Elder Affairs
1 Ashburton Place, 5th Floor
Boston MA 02108-1518
617-727-7750
Mary McKenna

Michigan
<http://www.michigan.gov/>
Elderlaw of Michigan

221 N. Pine
Lansing MI 48933
866-485-9393
Brenda Roberts

Minnesota
<http://www.state.mn.us/>
Office of Ombudsman for Older
Minnesotans
121 East Seventh Place, Suite 410
St. Paul MN 55101
651-296-7465
Sharon Zoesch

Mississippi
<http://www.state.ms.us/>
MS Dept of Human Services, Div. of Aging
750 North State Street
Jackson MS 39202
601-359-4925
Anniece McLemore

Missouri
<http://www.gov.state.mo.us>
Department of Health & Senior Services
PO Box 570
615 Howerton Ct.
Jefferson City MO 65102
800-309-3282
Carol Scott

Montana
<http://www.montana.com/territories/>
Montana Department of Health & Human
Services
111 N. Sanders Street
PO Box 4210
Helena MT 59604-4210
406-444-4676
Robin Homan

Nebraska
<http://www.gov.state.ne.us/>
Division of Aging Services
PO Box 95044
Lincoln NE 68509-5044

402-4721-2307
Cindy Kadavy

Nevada

<http://www.nv.gov/>
Nevada Division for Aging Services
445 Apple Street
#104
Reno NV 89502
775-688-2964
Gilda Johnstone

New Hampshire

<http://www.state.nh.us/>
NH LTC Ombudsman Program
Brown Bldg
129 Pleasant Street
Concord NH 03301-3857
603-271-4375
Ronald Adcock

New Jersey

<http://www.state.nj.us>
Office of Ombudsman for Institutional Elderly
PO Box 807
Trenton NJ 08625-0807
609-943-4026 Toll Free 877 582 6995
William Isele

New Mexico

<http://www.state.nm.us>
New Mexico State Agency on Aging
1410 San Pedro NE
Albuquerque NM 87110
505-255-0971
Katrina Hotrum

New York

<http://www.state.ny.us/>
New York State Office for the Aging
2 Empire State Plaza, Bldg #2
Albany NY 12223-1251
518-474-7329
Faith Fish

North Carolina

<http://www.ncgov.com/>
North Carolina Division of Aging

2101 Mail Service Center
Raleigh NC 27699-2101
919-733-8395
Sharon Wilder

North Dakota

<http://discovernd.com/>
Aging Services Division
Department of Human Services
600 S. 2nd Street, Ste.1C
Bismarck ND 58504
701-328-8910
Helen Funk
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Ohio

<http://www.ohio.gov/>
Ohio Department of Aging
50 W. Broad Street, 9th Floor
Columbus OH 43215-3363
800-282-1206
Beverly Laubert
blaubert@age.state.oh.us

Oklahoma

<http://www.ok.gov>
Aging Services Division OK Department
Department of Human Services
312 N.E. 28th Street
Oklahoma City OK 73105
405-521-6734
Esther Houser

Oregon

<http://www.oregon.gov/>
Oregon Office of the LTC Ombudsman
3855 Wolverine NE, Ste 6
Salem OR 97305-1251
503-378-6533
Meredith Cote

Pennsylvania

<http://www.state.pa.us/>
PA Department of Aging
Forum Place
555 Walnut Street, 5th Floor
Harrisburg PA 17101
717-783-7247

Cynthia Boyne

Puerto Rico

<http://welcome.topuertorico.org/>
Governor's Office for Elderly Affairs
Call Box 50063
Old San Juan Station
San Juan PR 00902
787-725-1515
Norma Venegas

Rhode Island

<http://www.state.ri.us/>
Alliance for Better Long Term Care
422 Post Road, Ste 204
Warwick RI 02888
401-785-3340
Roberta Hawkins

South Carolina

<http://www.myscgov.com>
SC DHHS, Office of Aging
PO Box 8206
1801 Main Street
Columbia SC 29202-8206
803-898-2850
Jon Cook

South Dakota

<http://www.state.sd.us>
SD Department of Social Services
SD Office of Adult Services & Aging
700 Governors Drive
Pierre SD 57501-2291
605-773-3656
Jeff Askew

Tennessee

<http://www.tennesseeanytime.org>
Commission on Aging
Andrew Jackson Bldg, 9th Floor
500 Deaderick Street
Nashville TN 37243-0860
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Texas

<http://www.state.tx.us/>
Texas Department on Aging
4900 N. Lamar Street, 4th Floor
Austin TX 78711
512-424-6875
John Willis
Web site: www.tdoa.state.tx.us

Utah

<http://www.utah.gov/main/index>
Utah Division of Aging and Adult Services
Department of Human Services
Room 401
120 N.-200 W.
Salt Lake City UT 84103
801-538-3924
Chad McNiven

Vermont

<http://vermont.gov/>
Vermont Legal Aid Inc
264 N. Winooski
Burlington VT 05402
802-863-5620
Jacqueline Majoros

Virginia

<http://www.myvirginia.org/cmsportal/>
Virginia Association Area Agencies on
Aging
530 East Main Street
Suite 800
Richmond VA 23219
804-644-2804
Joani Latimer

Washington

<http://access.wa.gov>
Washington State Long Term Ombudsmen
South King County Multi Service Center
PO Box 23699
Federal Way WA 98093-0600
800-562-6028
Louise Ryan
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West Virginia

<http://www.state.wv.us>

West Virginia Bureau of Senior Services

1900 Kanawha Blvd E.

Holly Grove-Bldg 10

Charleston WV 25302

304-558-3317

Larry Medley

Wisconsin

<http://www.wisconsin.gov>

WI Board on Aging and Long Term Care

214 North Hamilton Street

Madison WI 53703

608-266-8945

George Potaracke

Wyoming

<http://www.state.wy.us>

Wyoming Senior Citizens Inc.

756 Gilchrist, P.O Box 94

Wheatland WY 82201

307-322-5553

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